Bangalow Garden Club

Communications Team: Communications Co- ordinator Role Description	Effective Date: February 2023
Written by: Adelina Linardon	Version: draft
	Date: 9 February 2023

The Bangalow Garden Club (BGC) has as a web page <u>https://bangalowgardenclub.com/</u> as well as a social media presence. The Communications Team provide content for these platforms. The Communications co-ordinator collates, administers and maintains the platforms.

The **Communications Team** is made up of a:

- Communications Co-Ordinator;
- Photographer, and;
- ➢ Videographer.

Communications co-ordinator:

- Administers the club's Website; https://bangalowgardenclub.com
- Creates the clubs monthly BGC newsletter.
- Administers the club's social media page/s (with the help of another admin).
- > Liaises with the Photographer and the Videographer for content on all the platforms.

Website

The club's website is created using WordPress and is hosted by Hosting Australia

The Communications co-ordinator:

- Ensures that the yearly Web hosting fee email is forwarded to the treasurer for payment.
- Updates the website as patches and new versions of software that become available.
- Tests any changes to server, data warehouse etc that are made by Hosting Australia do not adversely impact the webpage and database.
- Arranges six monthly website health check with Hosting Australia.
- Responds to emails that come in to the club via the website Contact Page.
- Creates posts and pages liaising with the co-Presidents. These are:
 - Meeting Blog (monthly)
 - Saturday Garden Visit Blog
 - Plant Index
 - Events Blog
 - Special Interests Blog
 - uploads the Minutes of Meeting and the Newsletter
 - Liaises with the club Photographer for photographs that are to be used in any post, page or blog. (see Photographer position description)

 Ensures that the membership database up to date and is maintained correctly. The co-ordinator is not responsible for creating or maintaining member records on the membership database or the integrity of input that data. That is the role of the Membership team.

Newsletter

The Communications co-ordinator:

- Liaises with the co-Presidents to determine the layout and content of the monthly newsletter.
- Liaises with other committee members, teams and regional representatives for content that is to be included in the monthly newsletter e.g. co-President/s, Saturday Garden Team, Catering Team, Photographer.
- Collates and/or writes content for the newsletter.

Social Media

Currently the extent of our social media presence is limited to Facebook. The Bangalow Garden Club Facebook page is a Private page limited to financial members and non-financial ex- members of the Bangalow Garden Club. Posts are limited to gardening; gardening questions and answers, plant requests, garden projects, landscaping and recipes made from homegrown produce, for example.

The Communications co-ordinator:

- Ensures that posts are in accordance with Facebook's community standards as well as BGC rules.
- Scrutinises member requests and approves or declines requests if they do not meet BGC rules.
- Implements any changes to privacy rules or BGC rules as required or requested by the Executive committee.
- 0

Photos and Videos

The Communications co-ordinator works with the BGC photographer and the BGC videographer to ensure that photos and videos are taken at:

- o monthly meetings e.g. Flora of the Month and Guest speaker
- saturday open garden visits,
- o bus trips,
- Christmas party and other functions.

Photos and videos are emailed to the co-ordinator for use in website posts, newsletter, and social media posts. (See Photographer Role Description and Videographer Role Descriptions for detail.)